



Meeting Industry Experts, Inc.

Hospitality Training



MIE will bring valuable **Hospitality Training** to your staff.

MIE's Hospitality Trainings provide an interactive environment where attendees will participate in thought-provoking case studies, as well as individual and group activities. Participants will learn how to apply management tools, techniques, and strategies to everyday business activities including effective communication techniques, dealing with difficult people and providing exceptional service. MIE's trainings lead to action plans that produce the high performing teams your organization desires.

***Involve multiple departments in our dynamic trainings.
Move your employees from paycheck to passion!***

COST: 3 two-hour sessions, up to 30 participants per session for \$1,700. *Train up to 90 people! Increase your revenue and reduce turnover by providing your staff with this valuable training.*

Available Training Modules:*

- Hospitality: Motivating & Inspiring Employees
- M3 – Mentor, Motivate, and Manage
- What Meeting Planners Need
- Selling as a Team
- Creating Hospitable Communities



*MIE has trained hotel staff, visitor and convention bureaus, meeting planners, parking attendants, and downtown ambassadors.

What people are saying about MIE Hospitality Training...

"An excellent course for learning who you are as a leader and how you can always improve."

"This course helped remind me of what I love about working in the hospitality industry!"



"I learned so much from my classmates as well. It was great to see that others have the same issues or have solutions..."



Contact us to arrange your Hospitality Training today!

(518) 280-4421

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